Webdocs Accounts Payable Automation Guide



Webdocs
Accounts Payable
Automation Solution



Webdocs Accounts Payable Automation Guide

AP Automation can have many different meanings to everyone, and effort level may be different for everyone as well depending on your industry and business systems. Over the past years automation has taken on a new meaning for may organization on how they are hiring staff and using existing staff to handle manual and repetitive tasks to process invoice data, Workflow documents for approvals to the 2/3 Way matching process and even the secure storage for the invoices and supporting documentation for later retrieval to aide in compliance and regulatory efforts.

So, we would like to offer you a FREE consultation to talk about your AP Automation needs and how our overall automation strategy can help your organization at every level.

We will discuss how our:

- Capture Strategy
- Approval Strategy
- Storage Strategy
- ERP Integration Strategy
- Phased approach Strategy

Also, how we can help transform your organizations automation culture and show the business and users the true value of automation.



Fortra's Document & Forms Automation

Document & Forms Automation is proud to be part of Fortra's comprehensive portfolio. Fortra simplifies today's complex business landscape by bringing complementary products together to solve problems in innovative ways. These integrated, scalable solutions address the many challenges you face in streamlining your operations. With the help of Document & Forms Automation and other solutions, Fortra is your relentless ally, here for you every step of the way on your automation journey.



How We Help You

Helping companies bring automation and efficiencies to their Accounts
Payable business processes by streamlining the way companies
Securely *Create, Capture, Manage* and *Distribute* their business documents, processes and business data





Accounts Payable Stat:

Labor expenses typically consumes 62% of total AP costs



Fortra's Webdocs Complete AP Automation Solution

AP automation can pave the way for user and departmental efficiency, lower processing costs, faster invoice approval times, increased accuracy, and enhanced visibility into invoice data, the wrong approach to automation can result in wasted employee time, high deployment and maintenance costs, and an inability to scale.

With the Fortra's Webdocs AP Automation Solution it not just about the solution it is also about the strategy. The Webdocs for AP solution offer the capability to work with your current ERP functionality like 2/3 Way matching or configure our solution to handle it. Webdocs for AP offers Intelligent Document Processing (IDP) to capture and process the incoming Invoice and supporting documents. Use the Integrated workflow for creating workflows/routes for documents that need to go into an approval process. The solution offers a single user interface (Inbox) for approvals and reviews that can integrate directly to your ERP and Line of Business Systems to pull and update data when documents are in a workflow. After the approval process the ERP/Line of Business Systems can be updated via an Export file, Staging database, Restful API's, or Automation BOT.

We make sure strategy is a large part of the process. Implementation, training, and solution expansion throughout the entire organization is key to bring extreme value to your organization.



Benefits of Webdocs Accounts Payable Automation

- 1. Intelligent enabled invoice intake Eliminates manual data entry of invoice data to reduce errors and save valuable time
- 2. The ability to customize approval workflows and approve from anywhere
- 3. Configurable business rules to enforces organizational and departmental business rules.
- 4. ERP Agnostic Flexible Integration options with your ERP and accounting platform. Webdocs Accounts Payable integrates with anything.
- 5. Centralized secure repository for enforcing your security policies
- 6. Detailed version and audit control on invoices and approvals
- 7. An intuitive, easy-to-use interface

The human value of automation

Automation is not about replacing staff with software. It's about streamlining routine tasks to focus your team on solving problems technology can't.

FORTRA Inside the Guide

- Accounts Payable Automation And Why It's Important
- What Are Your Requirements
- How We Help Companies with our Accounts Payable Automation Solution
- Fortra's Webdocs Accounts Payable Automation Overview
- What Are The Next Steps

FORTRA Inside the Guide

Accounts Payable Automation And Why It's Important

10 Benefits of Accounts Payable Automation

Top 10 BENEFITS

- 1. Times Savings
- 2. Low-Cost of Invoice Processing
- 3. Improved Accuracy
- 4. Enhanced Insights into the data
- 5. Fraud Protection
- 6. Increased transparency of data
- 7. Lower cost for document storage
- 8. Easier auditing
- 9. Business Systems Integration
- **10.**Early pay discounts

3 Pieces of Technology that has helped the evolution of Accounts Payable

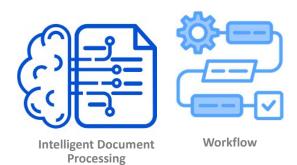
Electronic Data Interchange, or EDI Systems:

Personal Computers:

Automation:

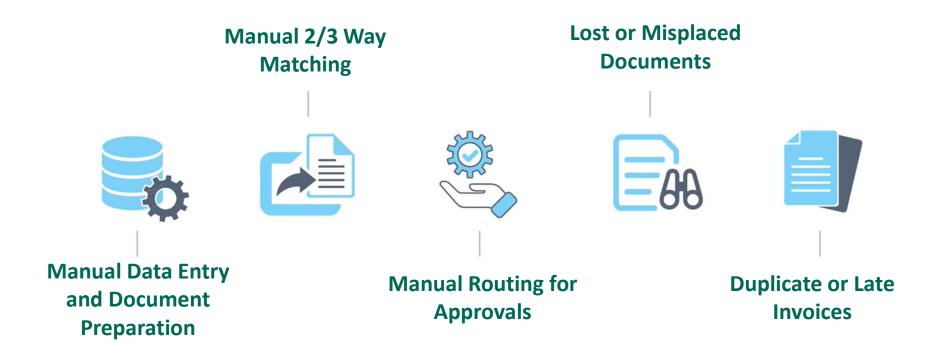




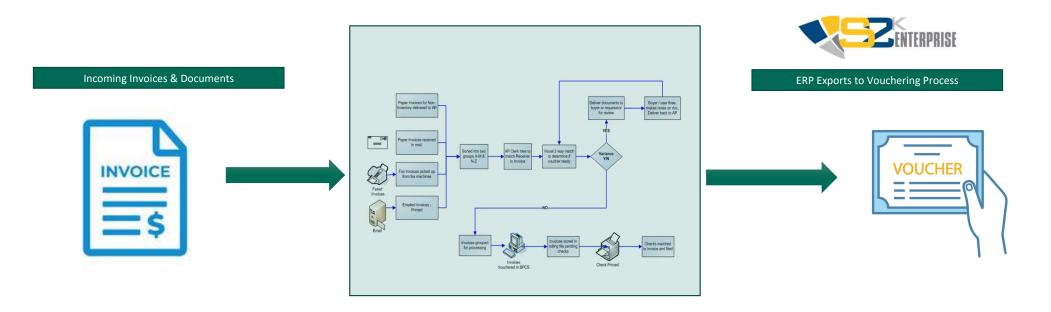


Current AP Business Challenges

#1 Problem – AP is an Intensive and Inefficient Manual Business Process

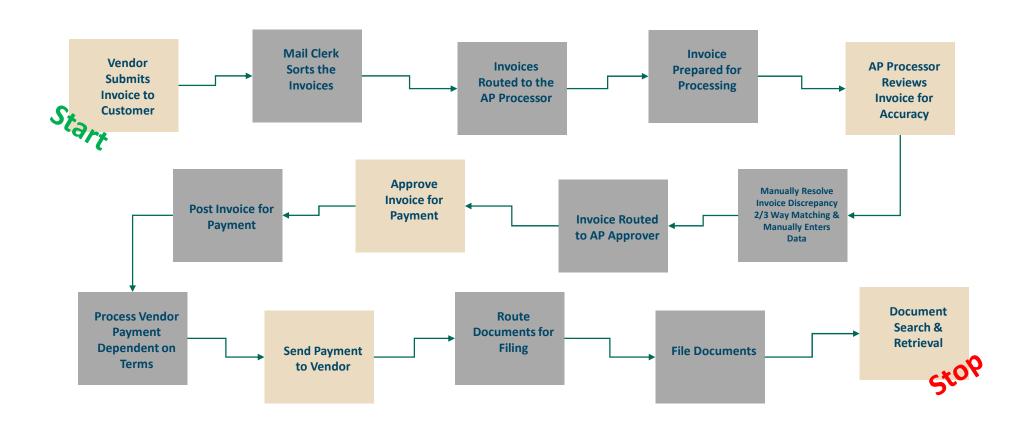


Fortra's Webdocs Accounts Payable Automation?

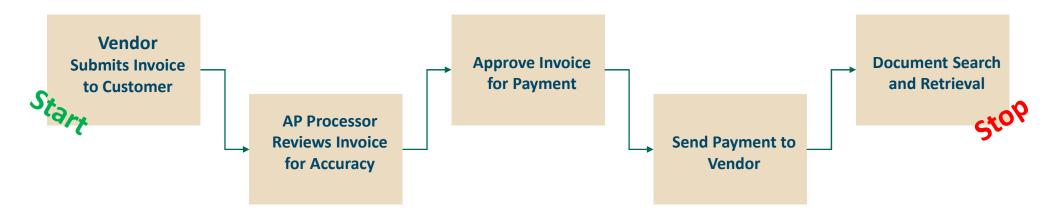


With Accounts Payable Automation there are some common elements to every AP Process like the way documents come into the organization and then passing the data to the ERP at the end of the process. But the most important part of the process is what is in the middle. And this part is always different dependent on the organization process and ERP/business systems. That is why the Webdocs Accounts Payable Automation Solution is a perfect fit for all organizations.

Current Process without Automation



Process with Automation



Manual, paper-based business processes will slow down any business. However, automating an ineffective business process will just make you more ineffective.

That is why we help you take the inefficient processes and improve them before we automate them.



Four Ways To Approach Process Automation

- 1. Move intelligent automation from efficiency to strategic value in your organization.
- 2. Create a culture of automation leveraging strategy and scale.
- 3. Focus on people and processes, not just technology.
- 4. Focus on processes, not tasks.



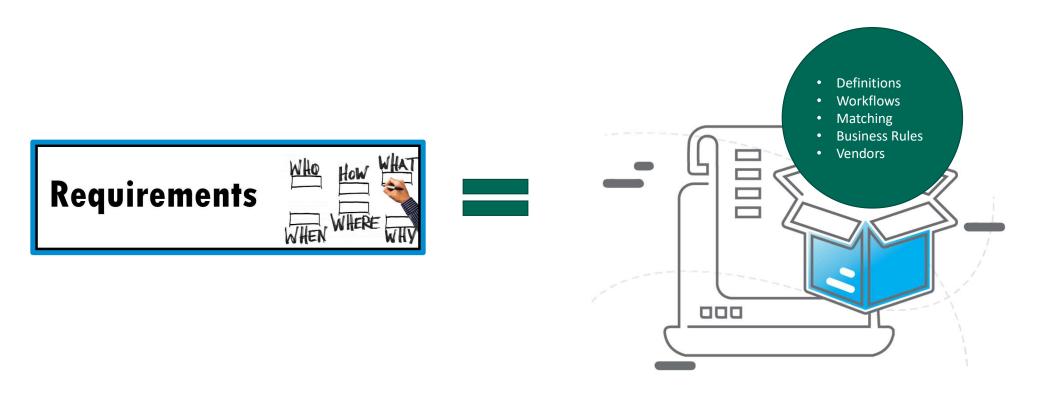


Accounts Payable Stat:

Only 26% of businesses have achieved a data-driven culture

FORTRA Inside the Guide

What Are Your Requirements



In most Accounts Payable projects, the heavy lifting is done up front. Definition creation, workflows, vendors document scanning and matching process configuration.

Requirements



- How is the process working today?
 - What is working?
 - What is not working?

Identifying AP Requirements

How do I know which level is right for me?

The requirements process can be broken down into 6 main areas:

- Document capture
- 2. Data extraction requirements
- 3. Data validation
- 4. Routing/Workflow processes
- 5. Business rules
- 6. ERP updating



Detail requirements criteria:

Variables:

- ▶ Incoming Document Volumes (Per Year)
- ▶ Percentage of Paper vs. Email
- ▶ Number of Processors
- ▶ Number of Vendors/Customers
- ▶ Integration/Validation Process to ERP
- ▶ Vouchering Process (If outside of ERP)
- Approval Process
- ▶ GL Coding Process
- Matching Process
 - 2 Way Match
 - 3 Way Match
- ▶ Data extraction Requirement:
 - ▶ Header/Footer
 - Line Item

FORTRA Inside the Guide

How We Help Companies with our Accounts Payable Automation Solution



DOCUMENT MANAGEMENT SUCCESS STORY



Fast growth fueled need for document management; solution soon rolled out further



Background:

When the Barnwell House of Tires quickly grew its business, adding four new locations overnight, the influx of paperwork quickly overwhelmed this commercial tire business' AP and AR resources. They needed a document management solution that was easy to use to quickly meet the doubling of invoices and payables. They maximized their ROI by rolling the solution out to other departments, starting with human resources.



Handle all invoices electronically



Saved per document, effectively reducing need for one employee



Saved each day, effectively reducing need for one AR employee

DOCUMENT MANAGEMENT SUCCESS STORY





- Fast company growth resulted in untimely AP processes.
- Many manual touchpoints required for invoices
- Needed system to work across multiple locations
- Covid situation reduced staff, but paperwork was doubled

Solution

- Document storage is optimized and centralized through Webdocs.
- Invoices, orders, and quotes are optimized and digitized for easy retrieval.
- Entire AP and AR documentation is accessible across the organization from capture to retrieval

Results

- ROI of EDMS increased with rollout to other departments, most notably HR
- Reduced time to pull up an invoice from average of 10 minutes to average of 4
- Able to reduce AP staff by one person with time savings of EDMS
- Expanded beyond AP/AR to DOT/trucking files

Company Profile

Barnwell House of Tires, Inc., provides commercial truck and auto services such as rims powder coating, rims refurbishing, rims refinishing, 24-hour road service, after-hours service, industrial tires, farm tires, and other commercial auto services through 14 locations in Connecticut, New Jersey and New York.

Location:

Connecticut, New Jersey, and New York

Website:

Barnwelltire.com

The solution's recall ability saves a ton of time on the AP side and AR is blown away at how easy it is to recall information they need quickly and easily.

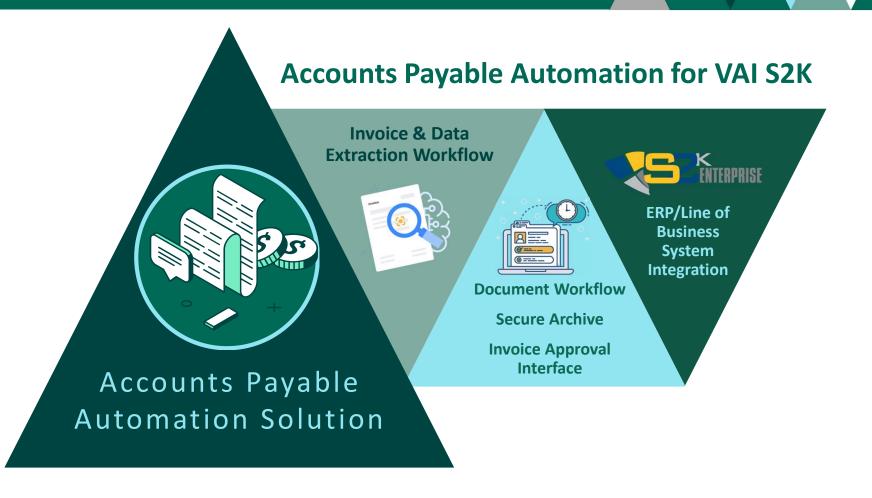
-Dan Beyer, CIO

FORTRA Inside the Guide

Fortra's Webdocs Accounts Payable Automation Overview

Webdocs Accounts Payable Automation





Fortra's Complete Accounts Payable Automation Solution

The Stages of the Webdocs Accounts Payable Automation Journey



PO Creation & Approval Process

Unattended Document Capture & Processing Jser Review Workflows Data Integration & Document Use

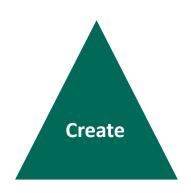
PO Creation and Approval Process

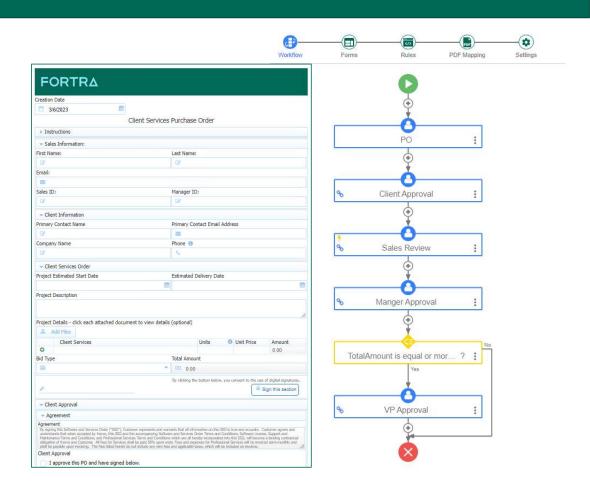


PO Creation and Approval Process (Optional)

Start the Accounts Payable Automation Process with PO creation and approvals.

You may already have a PO creation and approval process and if so, you are steps ahead of a lot of organization out there today. Forta's Webdocs for Accounts Payable solution has a module that can frontend the PO creation and approval process within any organization. It has an easy-to-use drag and drop citizen-based developer interface to create PO forms and the approval process for them. You can apply business rules for certain kinds of exceptions like departments, managers, locations and even amount based limits. The Forms solution is web based for both the design process and for the user access of the workflow inbox and forms.





Fortra Webdocs Accounts Payable Automation Solutions

Webdocs Accounts Payable Automation

- Automated document capture
- Intelligent document classification and OCR data extraction
- Workflow management
- Secure archival
- Direct ERP integration
- Robotic process automation for automated manual user and serverbased tasks (add-on)



Intelligent Capture/OCR/Classification





Webdocs Document Management



Webdocs Workflow



DeliverNow Windows Monitor



Interactive User Tool Document Capture



Restful API Integration

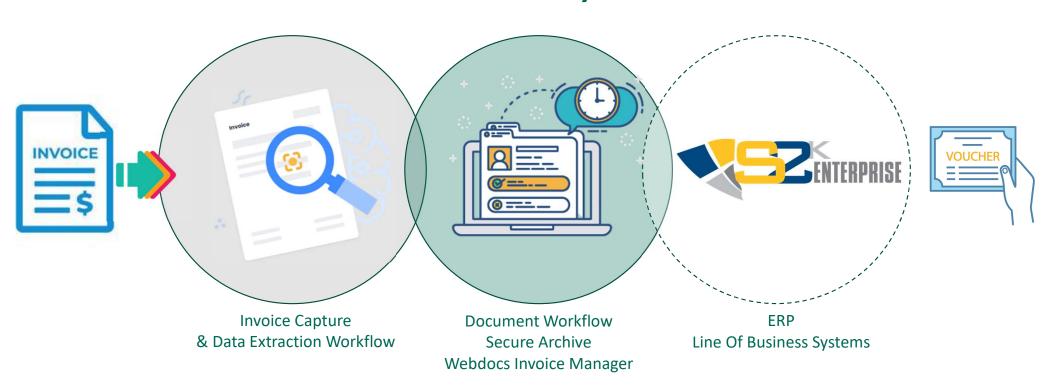


RPA - Robotic Process
Automation
(Add-on Module to Increase Automation)

Core Solution Components

Webdocs Accounts Payable Automation

Webdocs Accounts Payable Automation





Why?

Webdocs Accounts Payable Automation

Our solution not only supplements your AP process with our capture and Intelligent OCR and classification technology that is coupled along with our Webdocs secure repository and workflow for integrating directly to your ERP interface for document searches and document access via your web browsers, but it also give you a single configurable interface for AP Professionals and Approvers within your organization.

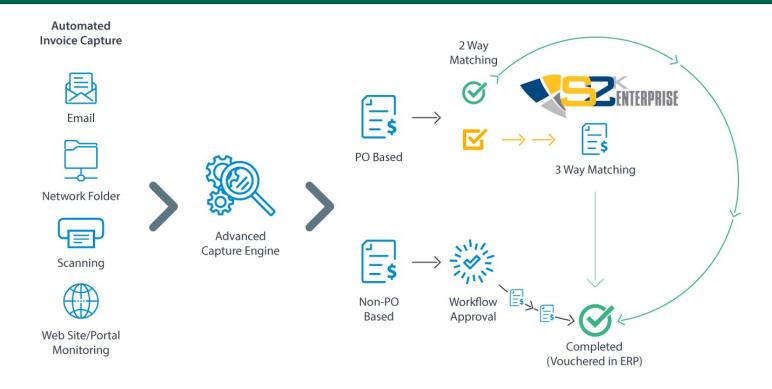
The AP complete automation package is primarily used when your ERP or Line of Business System is not configured or lack of functionality for doing the 2/3 Way Matching, Workflow Approvals and GL Coding for your AP Team or may not be working the way you need it to for your business and can't be changed or easily be changed.

The Webdocs Invoice Manager Services Platform is part of the Fortra AP Automation suite that gives you the best value in a solution because this allows the solution to be not customized to your business but configured to your business which allows you to have a packages solution that is expandable as the business changes.

You never know where your business is going and what the true needs are so with the Webdocs Complete Automation package you get it all and can configure it as you needed it.

Accounts Payable Automation

Accounts Payable Automation (AP Automation) is digital document and process management for accounts payable. We're in the automation age, which means you can make life easier for your accounts payable and accounts receivable departments. You didn't hire these people just for data entry, chasing down invoices, manually matching POs, and envelope stuffing. Accounts payable automation with advanced capture and OCR capabilities gives your employees paperless invoice processing to save your organization time and money.



Accounts Payable Automation is more than just automating the capture of invoices

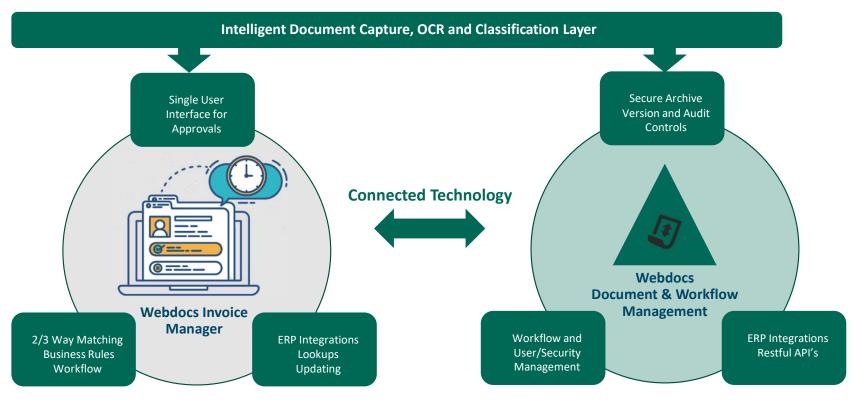
Some automation companies today would lead you to believe that AP Automation is just about the capture, data extraction and updating the ERP. Well, that is not the full story for over 90% of organization out there today. What about the approval processes, where workflow is needed to enforce and streamline the human factor. Then there is the matching part of the process that your ERP might handle but may not be doing what you want it to. There may be a need to do some fine tuning of the 2- and 3-way matching process. Then the last step of the process is you need more than just folders to store the invoices and supporting documentations in. You need a secure document management solution that can handle the secure storage so you can provide different access levels to different individuals or groups in the organization. The system needs to be able to handle the audit and version control and easy to use search interface or a way to access them directly from your ERP interfaces via integration capabilities.



Webdocs Accounts Payable Automation

Webdocs Accounts Payable Automation

Fortra Core AP Automation Technology



Documents Capture and Intelligent Processing



Way's You Can Automate The Document Capture Process











Automated Invoice Data Extraction & Document Classification Process





Intelligent OCR and Document Classification

Put the end to manual data entry with intelligent automation



Solution: Intelligent OCR and Classification

Intelligent Document Capture or IDC is an automated document capture, classification, intelligent data recognition, and extraction smart process platform solution that gives your organization the ability to automate the document collection process, data extraction and document classification for your business users.



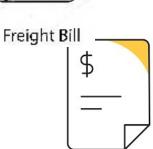
Sample document types:

- Invoices
- Purchase Orders
- Packing slips
- Freight bills
- · CBP forms
- Receipts
- Surveys

- COA's Certificates of Analysis
- Material Test Reports
- Transcripts
- Student records
- EOB's
- HCFA-1500
- UB-04/UB-92

- Mortgage Loan Packets
- Tax forms
- Insurance forms
- HR forms
- W-K9
- Claims forms
- Etc.









Accounts Payable Stat:

IDP or Intelligent Document Processing can eliminate 60% to 90% of manual invoice processing tasks.



What is Intelligent Based Document Processing?

Intelligent Document Processing (IDP) eliminates the manual capture and data entry intervention that holds AP departments back.

The technology captures any invoice or payables document, extracts invoice data with a high degree of accuracy, and digitally routes invoices for fast processing by downstream systems and processes – all without the need for AP departments to spend time and money setting up document templates.

A step above traditional template-based approaches to invoice processing, IDP brings judgement and decision making to complex, labor-intensive tasks such as invoice processing in AP departments.

Importantly, IDP can automatically extract meaning from both structured and unstructured invoice data, so the bulk of data within AP can now be leveraged for greater insights and usability.

IDP uses three technologies to eliminate manual intervention in invoice processing:



CORE INTELLIGENCE

Out-of-the-box intelligent data capture and advanced OCR engine for data extraction and classification.



DEFINITION CREATION

Use preconfigured or create customized definitions to easily capture data from any vendor invoice.



SELF LEARNING

Our solution gets smarter as it processes new documents or exceptions that don't pass, to improve accuracy.





Accounts Payable Stat:

Structured data represents only about 20% of the data in a company.

Automated Capture/Intelligent Document Processing Technology

Drive Down Operational Costs – Drive Up Process Efficiencies and Profitability.

Our Solution

Fortra Intelligent Capture, OCR and Classification solution uses Smart Process
Technology to help you control Accounts Payable invoice and other document
processing costs. The Invoice Actions module captures invoices automatically,
classifies them, splits them apart, extracts and validates the needed data. Then with
our Webdocs for AP module you can route them to the appropriate staff. Exceptions
are handled quickly; approvals and GL coding are managed electronically through a
Webdocs AP workflow process. This dramatically reduces the time, costs and errors in
the process.



Core Intelligence

Out of the box Intligence for document classification and OCR data extraction



Self Learning

Users can teach the solution to get smarter as they process new documents or exceptions that dont pass.



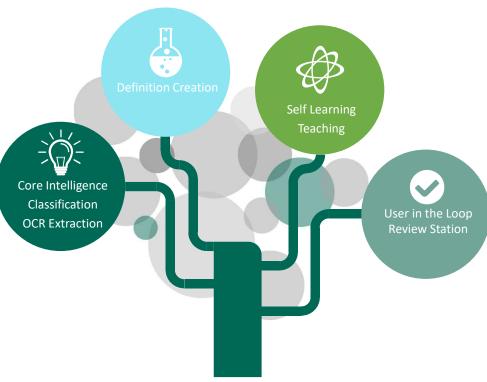
Definition Creation

Create customized deffintions for your troublesome vendor invoices that dont follow the normal standards.



User Review Station

Web Based or Client application to allow users to review and approve exception documents.



Invoice Actions – Order Actions – Remittance Actions – Claims Actions

Document Capture Process:

What's happening behind the scenes?



Workflow & Approvals





AP Automation with "User in the loop" capabilities for exceptions and approvals.

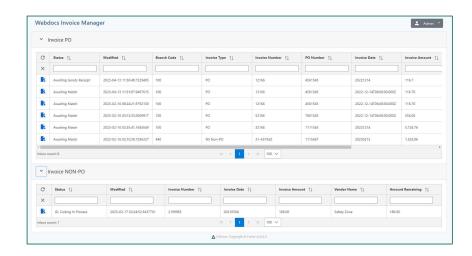
"Not all solutions are created equal"

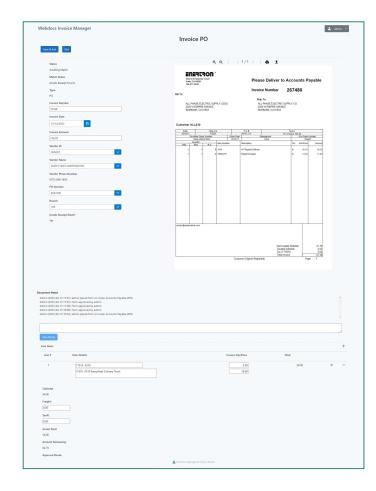
Automation process that use only RPA Technology lack some key features when users need to interact with the process or even more important the documents that are captured and need to be reviewed or even need to approved because it meet some kind of business rule condition.

The Webdocs AP Automation Solution has you fully covered with a complete automation solution. It can not only automate the frontend capture of the documents along with the OCR data extraction and automatic document classification it can also route invoices on user/business rules-based workflows for approvals and review process before the data is then updated into the ERP for final vouchering and payment processing.



Webdocs Invoice Manager is a configurable Accounts Payable Automation platform that offer the capability to configure to your business needs and requirements.

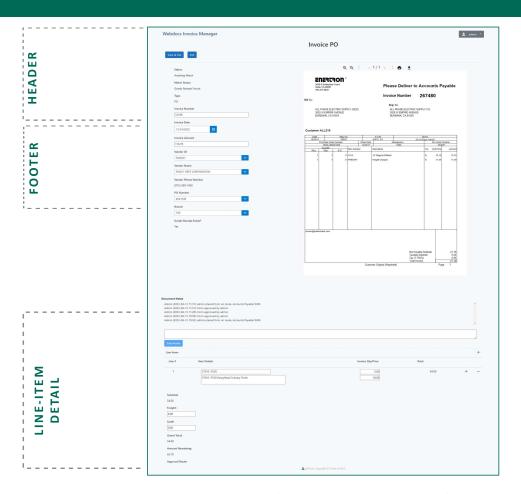






Supported Feature:

- Web Browser Based Inbox
- Deduplication
- Supporting Document Viewing
- Matching Processes
 - 2 Way Matching
 - 3 Way Matching
- Notes/Memo
- Configurable Workflows/Approvals
 - Default is drop down selection
 - Automated routing can be configured
- Business Rules
- GL Coding Drop Downs
- Invoice or Line-Item Approvals
- ERP DB Connection Capabilities
- ERP Export to XML File or Database

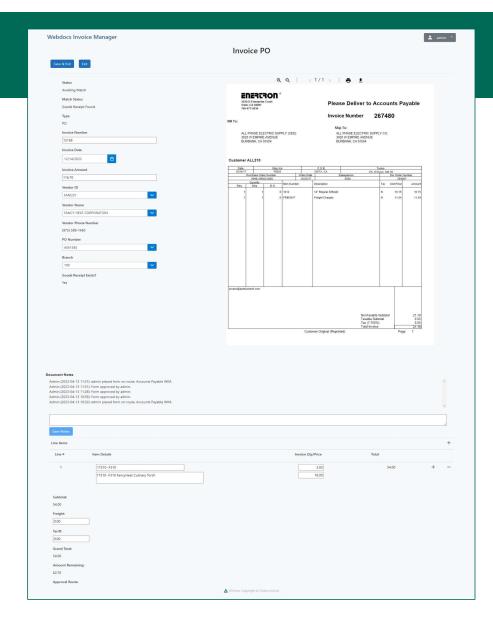


Note: Webdocs Invoice Manager comes with a base routing form in the standard and advanced package. If any customizations are made it will require a scope change to the current implementation package.

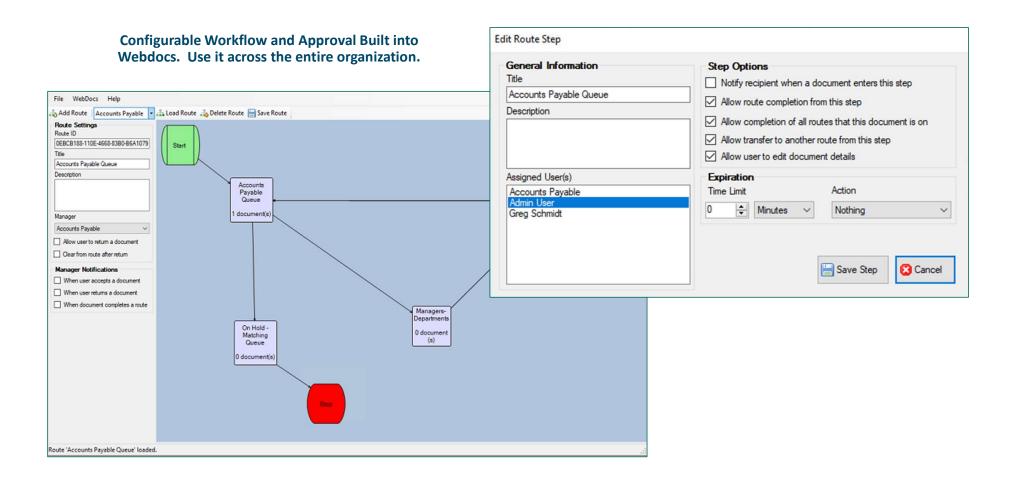


WIM Base/Core Form Feature:

- Web Browser Based Inbox
- Deduplication
- Supporting Document Viewing
- Notes/Memo
- Configurable Workflows/Approvals
 - Default is drop down selection
- Business Rules ??
- Invoice Approvals
- 1 ERP DB Connection
- ERP Export to XML File or Staging Database



Webdocs Workflows and Approvals



2-Way, 3-Way matching in accounting defined and why it is important to the operation of your business?

In an Accounts Payable process 2-way, 3-way matching is an important part of ordering and receiving associated with the accounting department. It's one of the checks and balances controls that accounts departments must verify and Invoice can be paid. And in a manual process it takes time, it's still worth the effort, because it helps to verify the accuracy of data. Now what if you could automate it so you only must deal with the ones that don't match or flag business rules. Next let's define what 2-Way and 3-Way matching is:

2-Way, 3-Way Matching in Accounting Defined?

If you work in Accounts Payable, you're already familiar with the idea of matching.

2-Way Matching

Two-way matching verifies that purchase order and invoice information match within your tolerances as follows:

- Quantity billed is less than or equal to quantity ordered
- Invoice price is less than or equal to purchase order price

3-Way Matching

Three-way matching adds a third criterion to verify that receipt and invoice information match with the quantity tolerances you define:

Quantity billed is less than or equal to quantity received

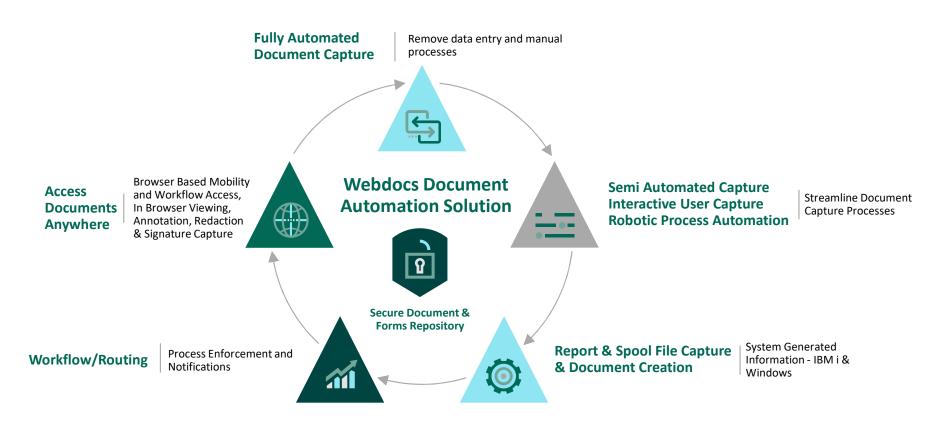
And don't forget to check with your ERP team to see if your current system is or can be setup for that. And if you are using your ERP to do 2/3 Way matching, we can still help supplement the process on the frontend data capture process to remove the manual keying of invoice data and even work with your ERP's matching process to give it more functionality that your process needs. Organizations today need solutions that are not just focused on capture and passing data to the ERP but can grow with them as the business needs change and offer detailed matching process and User interfaces for exception handling and approval workflows.

If your organization Accounts Payable department need help with streamlining the current matching process or need to implement and new process reach out to us to discuss your options with in the Fortra's <u>Webdocs Accounts Payable Automation</u> solution.

Secure Document Storage and Retrieval

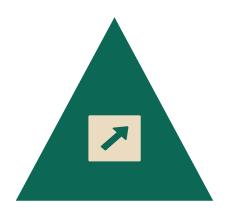


Secure and Manage Your Organizations Documents



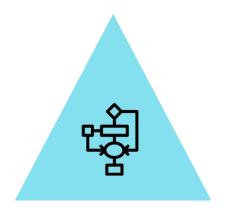
Webdocs Document Management

Document Capture



- Interactive User Capture
- Semi Automated Capture
- Full Automation Capture
- Restful API Application Integration
- RPA Robotic Process Automation
- Forms Management

Document Workflow Enforcement



- Document Workflow/Routing
- Process Enforcement
- Notification/Reminders

Secure Document Access/Archive Centralized Repository



- Zero Footprint Browser access for Users
- Full secure access by User, Groups
- In Browser Viewing & Annotations
- Full Audit and Version Control

ERP and Line of Business Integrations



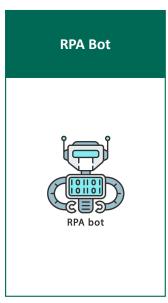
Integration and Export Capabilities

Webdocs Invoice Manager (WIM) ERP Data Integration Options (Standard Methods)



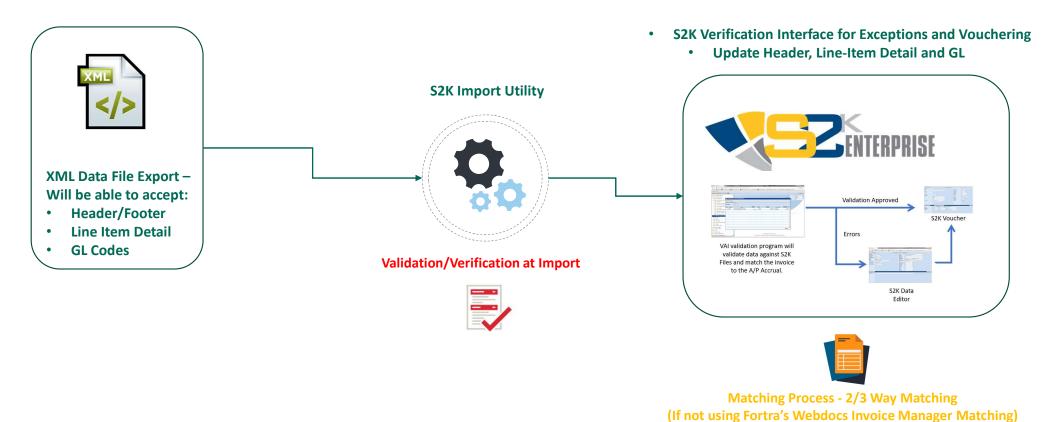






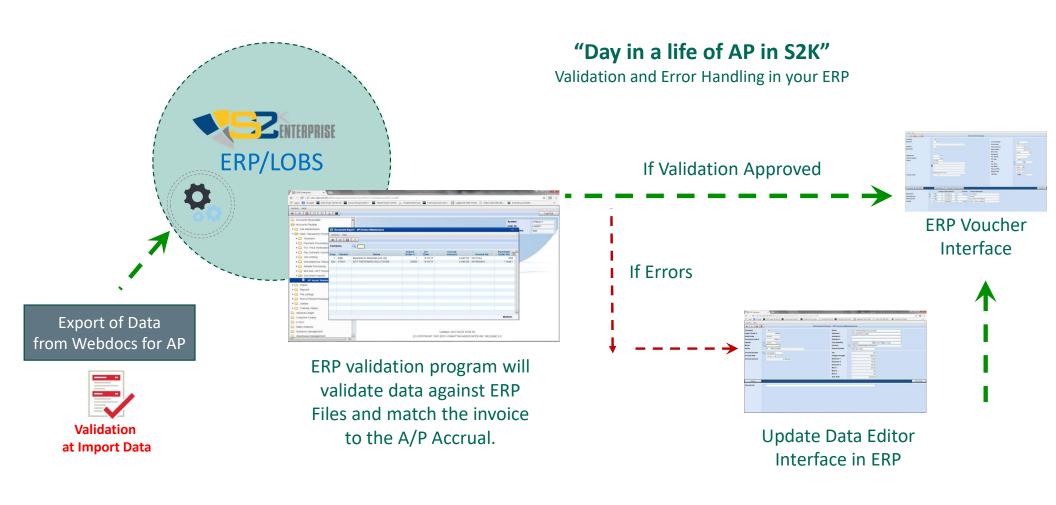
How The Updating of S2K Happens?

VAI S2K Import Process



Note: This Import utility works with version 6.0 and can be retro-fitted for 5.X Installs under the guidance of the VAI Services Team.

Accounts Payable Automation Process Steps



FORTRA Inside the Guide

What Are The Next Steps



The Fortra Webdocs Accounts Payable
Automation Team Hopes You Have Found
This Guide Helpful In Your AP Automation
Journey And Is Here To Assist You In Any
Way Needed.