

RADAR™

Real-time Analytics, Data-driven Actions & Results

As businesses embark on the journey to recover in the post-pandemic world, supply-chain leaders and technologists are struggling with inefficient solutions to meet customer expectations. The challenge leads to missed compliance, reduced margins, and increase business risk. The ability to monitor and manage business commitments - from promises and commitments to obligations and service level agreements (SLAs) - decreases risk to revenue, relationships, and operations in the supply chain.

Cleo Integration Cloud (CIC) Cockpit with RADAR™

Introducing RADAR™, the rapidly configurable integration-driven monitoring and management solution from Cleo. This advanced compliance and risk notification framework gives your teams early detection and proactive alerting of at-risk operational commitments and SLAs. Built on top of CIC Cockpit, RADAR™ keeps you two steps ahead of customer expectations with precision visibility and even deeper actionable insights.



Ensure full margin capture



Mitigate risk to revenuedriving operations



Optimize trust with customers and partners

Monitoring & Management of SLAs and more

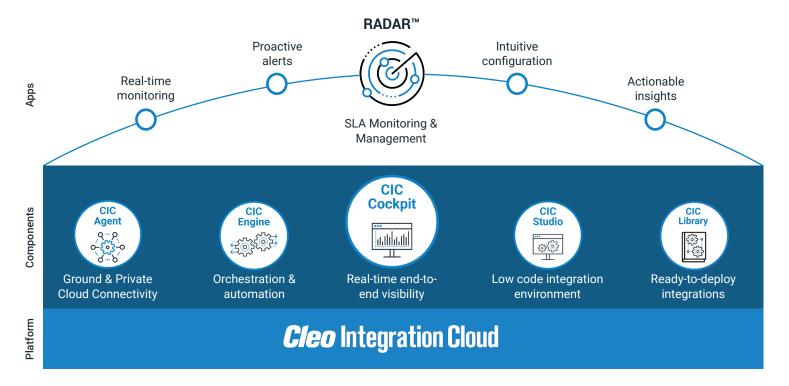
Development	Intuitive Configuration	Real-time Notifications	KPIs & Scorecards	Optimization
Negotiate and establish SLA terms with your trading partner	One-time set-up and configuration in Cleo Integration Cloud	Subscribe to alert notifications and monitor operations	Measure business performance and keep track of trading partner-level metrics	Manage business commitments and SLAs. Renegotiate terms or adjust KPIs with suppliers, carriers, and customers

Give teams more time to respond to at-risk commitments

- Protect event- and expectation-based commitments & SLAs such as
 - · Order-to-Acknowledgement time
 - Load Tender Response time
 - · Volume of Status Updates per hour, and more
- Strengthen your ability to comply with specific trading partner mandate, marketplace requirement, or operational benchmark
- Make smarter decisions with direct insight into potential revenue risk and operational shortfalls with a clear window for action

RADAR™ Datasheet

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Key Capabilities

Get immediate notification for at-risk or missed obligations and SLAs

Opt into real-time alerts to get insights needed in your role

Filter and report on operations by Atrisk and Missed warning status

Monitor partner-level operations and transaction-specific processes

Configure globally-accessible definitions for Response-time and Volume-based alerting

View scorecards and performance metrics by customer and partner

Key Benefits

Turn scorecards green

Get real-time alerting that builds trust and transparency between trading partners. Actionable signals give you the means to mitigate and communicate before missed business commitments can damage your standing with key customers and trading partners.

Start exceeding expectations

Subscribe to early warnings around sensitive operations. Prioritize and act on impacted transactions to protect revenue and reputations.

Protect revenue to hold the bottom line

Avoid costly SLA violations to expand operating margins. Surpass customer, carrier, retailer, and marketplace compliance requirements for a reason to grow.

Rethink how you monitor, measure, and optimize business performance

Hold your suppliers and service providers accountable to their service level commitments.



Time to hone your operational edge!

See Cleo Integration Cloud Cockpit (CIC) with RADAR™ in Action

Schedule your live, interactive demo to learn how an early warning system covering your supply chain operations can help you redefine how you monitor, measure, and optimize business compliance and performance.